

Public Document Pack



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27 April 2018

Dear Councillor

NOTICE OF DELEGATED DECISION – (DD36 17) PERFORMANCE TARGETS 2018/19

Please find attached details of a decision taken by David Randall, Director of Governance, to approve seven outstanding performance targets for 2018/19, in consultation with the Portfolio Holder for Corporate Resources and Performance.

As a non-Key Officer Decision, call-in does not apply (paragraph 18(a) of Part 4 (Rules of Procedure) of the Constitution).

Members of the public who require further information are asked to contact Kate Batty-Smith on 01304 872303 or by e-mail at kate.batty-smith@dover.gov.uk.

Yours sincerely

A handwritten signature in dark ink that reads "Kate Batty - Smith". The signature is written in a cursive style and is positioned above a short horizontal line.

Democratic Support Officer

ENCL

1 **NOTICE OF DELEGATED DECISION - (DD36 17) PERFORMANCE TARGETS 2018/19** (Pages 2-4)

Decision Notice

Delegated Decision

Decision No:	DD36
Subject:	PERFORMANCE TARGETS 2018/19
Notification Date:	27 April 2018
Implementation Date:	27 April 2018
Decision taken by:	David Randall, Director of Governance
Delegated Authority:	Powers delegated by Cabinet at its meeting held on 16 April 2018 (CAB 165 (b) – ‘That, where some targets are not available, final agreement of these targets be delegated to the Director of Governance, in consultation with the relevant Portfolio Holder and the Portfolio Holder for Corporate Resources and Performance.’
Decision Type:	Executive Non-Key Decision
Call-In to Apply?	No (<i>Call-in does not apply to non-Key Officer Decisions</i>)
Classification:	Unrestricted
Reason for the Decision:	The Council’s key performance targets are agreed annually and are used to measure the Council’s service delivery performance. There are seven targets that were not available at the time of the Cabinet meeting held on 16 April 2018 at which all the performance targets were considered. Following further consultation with the relevant departments, the Director of Governance (using powers delegated by Cabinet) has agreed the outstanding targets, in consultation with the Portfolio Holder for Corporate Resources and Performance.
Decision:	To approve the outstanding performance targets for 2018/19, as set out at Appendix A.

1. **Consideration and Alternatives (*if applicable*)**
- 1.1 At its meeting held on 16 April 2018, Cabinet agreed the Council’s performance targets for 2018/19 (CAB 165). However, at the time of the meeting, some targets were unavailable and it was resolved that the final agreement of these targets should be delegated to the Head of Governance, in consultation with the relevant Portfolio Holder and the Portfolio Holder for Corporate Resources and Performance.
- 1.2 The outstanding targets have now been finalised with the relevant departments and agreed with the Portfolio Holder for Corporate Resources and Performance. They are attached as Appendix A to this notice.
- 1.3 The housing indicators (HOU 010a and b) will be further reviewed by the Homelessness Project Advisory Group and, if changes to the targets are required, these will be reported in the Quarter 1 2018/19 performance report.

2. **Any Conflicts of Interest Declared?**
- 2.1 None.
3. **Supporting Information** *(as applicable)*
- 3.1 See Appendix A.

OUTSTANDING PERFORMANCE TARGETS FOR 2018/19

NPI	Description	Target 2017/18	Outturn - Quarter 3	Outturn - Quarter 4	Proposed Target 2018/19
EKS 02d1	% of ICT incidents resolved within 1 working day	50%	76%	76%	60%
HOU 010a	No of households living in temporary accommodation incl. B&B	50%	97%	89%	90%
HOU 010b	No of households in B&B accommodation	25%	29%	24%	20%
PLA 001	% of major planning applications determined in 13 weeks	65%	91.89%	81.8%	65%
PLA 002	% of non-major planning applications determined in 8 weeks	75%	89.54%	82.7%	75%
PLA 003	% of decisions for major applications overturned at appeal	10%	2.7%	4.8%	10%
PLA 004	% of decisions for non-major applications overturned at appeal	10%	3.15%	3.7%	10%